



Neuropsychology

Building the Bridge Between Psychology and Medicine

477 Butterfield Rd, Suite 102
Lombard, IL 60148

Randy Summerville, Psy.D., *Clinical Director*
Brooke Morse-Karzen, Psy.D., *Clinical Psychologist*
Carol Crews, LCSW, *Clinical Social Worker*

Kristen Wright, Psy.D., *Clinical Psychologist*
Chelsea Cooper, Psy.D., *Post-Doctoral Fellow*

Greetings,

We hope this letter finds you and your family in good health. Our community has been faced with unprecedented disruption over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control is a top priority for our practice. Our infection control processes are made so that when you receive care, we are maximizing safety and comfort. We want to tell you about the infection control procedures we follow in our practice to keep patients and staff safe.

Our office follows infection control recommendations made by the American Medical Association (AMA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

We made these changes to help protect our patients and staff and want you to be aware of the precautions and safety measures we are tasking to help protect all of us. For example:

- You'll be asked health-based screening questions, when you are in the office and have your temperature taken with a non-contact thermometer.
- Face masks (bring your own) will be worn during provided services by both patients and clinicians.
- During test administration, there will be a clear safety-shield that will act as a divider between you and the doctor.
- You may see that our waiting room will no longer offer magazines, children's toys and so forth, since those items are difficult to clean and disinfect. We will ask for any individual waiting for somebody to complete testing to wait in the car or outside of our facility.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at 630-424-8900 or visit our website at www.arccneuropsychology.com.

Thank you for being our patient. We value your trust and look forward to welcoming you as our new or returning patient.

Sincerely,

Randy Summerville, PsyD and the ARCC Team